



PRIVACY POLICY

For Customer Vonway Global Ltd



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SECTION A

INTRODUCTION

1 INTRODUCTION

- 1.1. This Privacy Policy (the “Policy”) describes how your personal information is collected, used, shared or otherwise processed, when you visit our Company’s website vonwayforex.com (the “Website”) or decide to use any service available through the Site, or apply to be provided with any investment services or products we are authorized to offer or through a third party in connection with our provision of services to you.
- 1.2. This Policy applies to the processing activities performed by the Company to the personal data of its clients/potential clients and website visitors. This Policy does not apply to websites operated by any other organizations and/or other third parties.
- 1.3. Our Company is committed to ensuring that we collect, use, share, disclose or otherwise process personal data in accordance with the requirements described in this Policy.
- 1.4. In this Policy, we use the terms “we” “us” “our” or “VONWAY Forex” to refer to Vonway Forex and its related companies.
- 1.5. Personal information is any information or opinion about you that is capable (or reasonably capable) of identifying you, whether the information or opinion is true or not, and regardless of whether the information is recorded in a material form.
- 1.6. Sensitive information includes things like your racial or ethnic origin, political opinions or membership of political associations, religious or philosophical beliefs, membership of a professional or trade association or trade union, sexual orientation or criminal record. Your health, genetic and biometric information and biometric templates are also sensitive information. Sensitive information is also personal information for the purposes of the Privacy Act.
- 1.7. We may use your personal and/or sensitive information to administer our products and services, for prudential and risk management purposes and, unless you tell us otherwise, to provide you with related marketing information. We also use the information we hold to help detect and prevent illegal activity. We cooperate with police and other enforcement bodies as required by law.
- 1.8. We disclose relevant personal information to external organizations that help us provide services. These organizations are bound by confidentiality arrangements. They may include over-seas organizations.

SECTION **B**

COLLECTION OF PERSONAL INFORMATION

2 WHY WE COLLECT YOUR PERSONAL INFORMATION

- 2.1. We only collect personal information when it's reasonably necessary for us to do business with you.
- 2.2. We use your personal information to:
 - 2.2.1. verify your identity;
 - 2.2.2. provide you with the products and services that you've asked for;
 - 2.2.3. help us monitor, evaluate and develop our products and services;
 - 2.2.4. enable secure access to our members area;
 - 2.2.5. respond to any feedback, queries or complaints;
 - 2.2.6. provide you with technical support;
 - 2.2.7. comply with our legal obligations under the applicable laws; and
 - 2.2.8. take measures to detect and prevent fraud, crime or other activity which may cause harm to our business or our products and services.

3 INFORMATION WE MAY COLLECT

In order to open an account with us, you must first complete and submit the application form to Us by completing the required information. By completing this application form, you are requested to disclose personal information in order to enable Us to assess your application and comply with the relevant rules and regulations. The information you provide may also be used by Us to inform you regarding Our services.

3.1. The personal information we collect about you generally includes the following:

- full name, residential address and contact details (e.g., email address, telephone number, etc.);
- date of birth, place of birth, gender, citizenship, nationality;
- information about your income and wealth, including details about your source of funds, assets and liabilities, bank account information, trading statements, FATCA and CRS information and financial statements;
- information on whether you hold a prominent public function (PEPs);
- occupation;
- authentication data (e.g., signature);
- location data (IP address);
- trading performance, knowledge and experience;
- fax number;
- credit card details;
- bank account details, including institution name, branch, account name, bank identifier, and account number or IBAN;

3.1.1. Identification documentation, as required under the Anti-Money Laundering and Counter Terrorism Financing Act 2006 (“AML/CTF Act”), including:

- passport;
- driving license;
- national identity card;
- utility bills;
- trust deed;

3.1.2. other information we consider necessary to our functions and activities.

3.2. We’re required by law to identify you if you’re opening a new account or adding a new signatory to an existing account. The AML/CTF Act requires us to sight and record details of certain documents (i.e.photographic and non-photographic documents).

3.3. Where necessary, we also collect information on the following individuals:

- trustees;
- partners;
- company directors and officers;
- officers of co-operatives and associations;
- client’s agents;
- beneficial owners of the client; and
- persons dealing with us on a “one-off” basis.

- 3.4. We may take steps to verify the information we collect. For example, a birth certificate provided as identification may be verified with records held by the Registry of Births, Deaths and Marriages to protect against impersonation, or we may verify with an employer that employment and remuneration information provided in a credit application is accurate.
- 3.5. Our Company may collect and process the above personal data for individuals who visit our website, individuals who decide to use any service available through our Website or individuals who are current, former or prospective clients, including, without limitation:
 - 3.5.1. Individuals connected or relevant to legal entity clients, such as, directors, company secretaries or other individual office holders of our legal entity clients;
 - 3.5.2. Shareholders, nominee and ultimate beneficial owners of our legal entity clients;
 - 3.5.3. Legal representatives, agents and/or other individuals authorized to act on behalf of our clients.

4 HOW WE COLLECT PERSONAL INFORMATION

- 4.1. We may either collect personal information about you directly from you or from sources other than you when permitted under the AML/CTF Act. “Sources other than you” may include your agents, family members, friends, related entities, affiliates or divisions.
- 4.2. We may also collect information from you electronically, for instance, when you visit our website.

- 4.3. We also keep records of your trading behaviour, including records regarding:
- products you trade with us and their performance;
 - historical data about the trades and investments you have made, including the amount invested;
 - your preference for certain types of products and services.
- 4.4. We may ask for other personal information voluntarily from time to time (for example, through market research or surveys). If you choose not to provide the information, we need to fulfil your request for a specific product or service, we may not be able to provide you with the requested product or service.
- 4.5. We shall record any communications, electronic, by telephone, in person or otherwise, that we have with you in relation to the services we provide to you and our business relationship with you. These recordings will be our sole property and will constitute evidence of the communications between us. Such telephone conversations shall be recorded without the use of a warning tone or any other further notice.

5 HOW WE USE YOUR PERSONAL INFORMATION

We ensure that your personal data is processed lawfully, fairly and in a transparent manner for the following purposes and on the following lawful bases:

5.1. Performance of a Contract

We process personal data in order to provide our services and products, as well as information regarding our products and services based on the contractual relationship with our clients. In addition, processing of personal data takes place to be able to complete our client on-boarding/acceptance procedures. In view of the above, we need to verify your identity in order to accept you as our client and we will need to use those details in order to effectively manage your trading account with us to ensure that you are getting the best possible service from us. This may include third parties carrying out credit or identity checks on our behalf. The use of your personal information is necessary for us to know who you are as we have a legal obligation to comply with certain 'Know Your Customer' and 'Customer Due Diligence' regulatory obligations.

5.2. Compliance with a legal obligation

The processing of your personal data is necessary for compliance with our legal obligations emanating from a variety of laws to which we are subject, for the following, inter alia purposes:

- identification and verification procedures
- anti-money laundering assessments
- the retention of personal data for a specified time frame and the disclosure of personal data to the supervisory authority or other regulatory authorities.

5.2.1. We kindly inform you that the provision of your personal data is a requirement necessary to enter into a business relationship with our Company and to provide you with the requested services. Moreover, we are legally and contractually required to provide and keep your personal data up to date and accurate. Therefore, please note that if you do not provide us with any personal data we request, our business relationship cannot be commenced or continued, since compliance with our legal obligations will be deemed impossible.

5.3. Through Consent

When you provide us with specific consent for processing i.e. for marketing purposes, then the lawfulness of such processing is based on that consent. You have the right to revoke consent at any time. However, any processing of personal data prior to the receipt of your revocation will not be affected.

5.3. Safeguarding legitimate interests

The processing of your personal data is necessary to safeguard the legitimate interests pursued by us or by a third party. A legitimate interest is when we have a business or commercial reason to use your information. Even in such case, it must be fair, right and best for you.

6 CONSENT

- 6.1. In most cases, we'll obtain your consent to use and disclose your personal information for our intended purposes either before or at the time that we collect it.
- 6.2. If you don't give us your consent or withdraw your consent, we may not be able to provide you with the products or services you ask for.

7 INCOMPLETE OR INACCURATE INFORMATION

- 7.1. If you provide us with incomplete or inaccurate information, we may not be able to provide you with the products or services that you ask for.

8 WITHDRAWING CONSENT

- 8.1. You can withdraw your consent at any time. To withdraw your consent, please email funding@vonwayforex.com in the first instance.

9 SENSITIVE INFORMATION

- 9.1. We'll only collect sensitive information about you if we have your consent, or if we're required or authorized by law.

SECTION C

INTEGRITY OF YOUR PERSONAL INFORMATION

10 QUALITY OF PERSONAL INFORMATION

- 10.1. We ensure that the personal information we collect, and handle is accurate, up to date, complete and relevant.
- 10.2. Please contact us if any of the details you have provided to us change or if you believe that the information we have about you isn't accurate or up to date.
- 10.3. We may also take steps to update the personal information we hold, for example, an address, by collecting personal information from publicly available sources such as telephone directories or electoral rolls.

11 SECURITY OF PERSONAL INFORMATION

- 11.1. We're committed to protecting the personal information we hold about you from misuse, unauthorized access and disclosure.
- 11.2. We've implemented a range of practices and policies to provide a robust security environment. We ensure the on-going adequacy of these measures by regularly reviewing them.
- 11.3. Our security measures include:
 - 11.3.1. Educating our employees about their obligations when they collect and handle personal information;
 - 11.3.2. Requiring our employees to use passwords when accessing our systems;
 - 11.3.3. Encrypting data sent from your computer to our systems during internet transactions and client access codes transmitted across networks;

- 11.3.4. Employing firewalls, intrusion detection systems and virus scanning tools to protect against unauthorized persons and viruses from entering our systems;
 - 11.3.5. Using dedicated secure networks or encryption when we transmit electronic data for purposes of outsourcing; and
- 11.4. Where we identify that we no longer need certain personal information, we ensure that it's effectively and securely destroyed. For example, we may shred paper records or use other means such as degaussing (de-magnetism of a device) and deletion in the case of electronic equipment and records.

SECTION D

USE OR DISCLOSURE OF PERSONAL INFORMATION

12 WHO WE DISCLOSE PERSONAL INFORMATION TO

12.1. We may share your information with our related entities and third parties that we outsource functions to or partner with, in certain limited situations where it's necessary for us to provide our products and services or perform associated business activities.

12.2. These entities and third parties include:

- Brokers and agents who refer your business to us;
- Our third-party business partners or joint initiative providers;
- Auditors we appoint to ensure the integrity of our operations;
- Any person acting on your behalf, including your financial adviser, solicitor, settlement agent, accountant, executor, administrator, trustee, guardian or attorney;
- Your employment referee (to confirm details about you);
- If required or authorized to do so, regulatory bodies and government agencies;
- Credit reporting agencies;
- Other financial institutions and organizations that you seek credit from them (at their request, so that they may assess whether to offer you credit); and

- Other organizations who assist us to provide products and services by performing functions such as client contact, banking, payments, data processing, debt recovery, marketing and advertising, data analysis, business intelligence, website and technology services. They may also provide products and services that integrate with or complement our products and services.
- We take our obligations to protect your information extremely seriously and make every effort to deal only with parties who share and demonstrate the same attitude. Each of the third parties that we contract with is carefully selected and is only authorized to use your personal information in a secure way, that's necessary for them to perform their services to us.

13 DISCLOSURE REQUIRED BY LAW

- 13.1. We'll also disclose your personal information if we're required by law or permitted to do so under the Privacy Act.

SECTION E

DIRECT MARKETING

14 DIRECT MARKETING

- 14.1. Unless you've asked us not to, we may use your personal information to let you know about new or improved products and services and special offers that may be of interest to you.

- 14.2. If you don't want us to use your personal information for marketing purposes, please:
 - 14.2.1. Write to us at support@vonwayforex.com.

SECTION F

COOKIES

15 WHAT IS A COOKIE

- 15.1. A cookie is a small file which asks permission to be placed on your computer's hard drive. If your computer settings allow cookies, then the file is added, and the cookie helps analyze web traffic or lets the site owner know when you visit a site.

16 WHY WE USE COOKIES

- 16.1. Cookies help us provide you with a better website by enabling us to monitor the pages that you find useful and tailor our website to your needs, likes and dislikes by gathering and remembering information about your preferences.
- 16.2. We may collect information about your computer, including where your IP address is available, operating system and browser type, for system administration. This is statistical data about your browsing actions and patterns, and doesn't identify you or anyone else as an individual.
- 16.3. We may disclose the data we collect through cookies to our related companies

17 HOW TO BLOCK COOKIES

- 17.1. Most web browsers allow you to adjust settings to erase cookies, disallow cookies, or receive a warning before a cookie is set. Please note that some parts of our websites may not function fully if you disallow cookies.

18 ACCESS

- 18.1. If you've provided us with personal information, you have the right to request to access or correct it.
- 18.2. Requests for access to or correct limited amounts of personal information, such as checking to see what address or telephone number we have recorded, can generally be handled over the phone.
- 18.3. We'll respond to your request as soon as we're able to. In some cases we may ask you to pay an administrative fee to cover costs associated with your request. We'll confirm the cost with you and confirm that you want to proceed before auctioning your request.
- 18.4. We'll endeavour to comply with your request within 30 days of hearing from you. To help us respond, please include as much detail as possible about the information that you want to access or correct and, if relevant, how you'd like to access the information.
- 18.5. We'll always confirm your identity before providing you with access to your personal information.

19 EXCEPTIONS AND REFUSAL TO GIVE ACCESS OR CORRECT

- 19.1. In some circumstances we might have to deny your request for access or correction or limit the access we provide. In either of these situations, we'll let you know the reasons for our decision in writing. If you disagree with our decision, you can make a complaint following the process set out in section G of this Policy.

SECTION G

CONTACTING US

20 CONTACT

20.1. If you have any questions or would like further information about our privacy and information handling practices, please contact us using one of the following channels:

20.1.1. Email: support@vonwayforex.com;

WHEN WE NEED TO UPDATE THIS POLICY

We may need to change this policy from time to time in order to make sure it stays up to date with the latest legal requirements and any changes to our privacy management practices. When we do change the policy, we'll make sure to notify you about such changes, where required. A copy of the latest version of this policy will always be available on our website.